

Passenger Transport Review 2018

**Economy, Transport and
Environment Select Committee**

29 October 2018

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Head of Passenger Transport

Supports the Council's 4 strategic aims



- 1: Improving connectivity
- 2: Supporting people to live independently in their own homes
- 3: Protecting and improving Hampshire's countryside and quality of life; (enabling people) to access and enjoy Hampshire's countryside
- 4: Supporting a thriving and diverse voluntary and community sector

Passenger Transport Review 2108

- Builds on experience of reviews in 2011 and 2014.
- 5,600 residents responded, 4,500 on passenger transport.
- £4million budget, £2.7m local bus, £0.9m community transport (protected) £0.4m support services. Savings required £1.1m.

Aims of the Passenger Transport Review

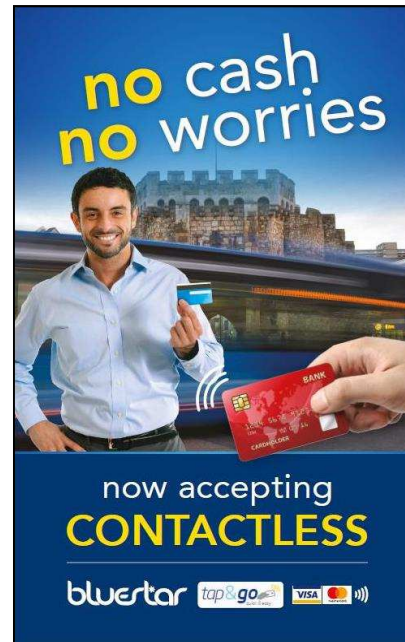
- Our aim since 2011 is that any community that currently has transport will still have a transport option;
- Results properly reflect community priorities;
- Residents will still be able to access key destinations;
- We operate within the budget available.

The proposals in this report achieve all these aims

What else have we been doing?

- With a challenging funding climate, our strategy has been to make the public transport network sustainable without subsidy.
- By partnership with operators, nearby authorities and Government we have won funds for:
 - Aldershot-Farnborough Gold route
 - Clanfield-Portsmouth Star corridor
 - Fareham-Gosport Eclipse Bus Rapid Transit
 - Next stop announcements and WiFi
 - Real time information at 380 stops

Hampshire - First Shire to roll out contactless payment



Innovation

- Taxishares – serving 60 communities
- Looking at new DRT services e.g. Arriva Click
- Taxi feeder services like My First Mile



Bus Services today in Hampshire

- 89% of bus journeys are on commercial services not needing subsidy, up from 83% in 2005/6
- Bus use in Hampshire in 2017/18 was 31 million up from 26.6 million in 2005/6 (against national trends)
- The County Council supports 83 out of the 245 bus routes in Hampshire (often for part of the day or route)



Hampshire's Passenger Transport

31m Bus passengers (near 20 year high)	30,000 Enquiries at 1,400 bus stops with QR codes	98,000 Voluntary car trips – 100 schemes	5m Contactless journeys (estimated)
6,700 Bus stops	260,000 Concessionary pass holders	71 Group hire minibuses – 255,000 passenger trips	11.3m Concessionary pass journeys
91,000 Dial-a-Ride trips	29,000 Taxishare trips – 31 services	380 Real time information displays	600,000 Traveline south west online enquiries a month



Possible Options

- Based on previous work in 2014, savings could be achieved by a mixture of the following:
 - Operator negotiations for greater commercialisation
 - Reducing the frequency and/or days of services
 - Replacing bus services with Taxishares or CT services
 - Reducing the amount of printed publicity with a greater use of electronic information
 - Ceasing concessionary fare discounts on community transport or Taxi-share services
 - Suggestions from respondents – offers of funding!

Social care and statutory school transport out of scope

What did respondents say

- 72% used the bus every week
- 56% had a concession
- 33% had their own car
- Most journeys were for shopping, leisure or health (53%)
- Weekday use was 50% greater than Saturday use
- If a choice, they would prefer fewer journeys to fewer days (72%)
- They would prefer a bus to a bookable service (55%)
- They would be willing to pay 50p per trip with a bus pass (54%)
- They did not want to see concessions cease on Dial-a-Ride or Taxishare (52%)
- They use our travel guides in print or online (61%) but go elsewhere for rail information

The proposals detailed in the report:

Local Buses	£449,000
Taxishares – cap trips at 125% of current levels	£150,000
Ferries	£130,000
Travel Guides and Maps	£30,000
Real Time Passenger Information	£38,000
Other Public Transport and Contract Support comprising:	£243,000
Contract efficiency savings negotiated with Community Transport sector retaining existing service levels	£74,465
CT Grants Scheme, transfer grant for Yelabus service to CT operating budget, cease grants for community rail (funded by NIF budget)	£20,000
Discontinue Good Neighbours Support service contract	£5,000
Revise annual CT vehicle replacement contributions to reflect new operating model	£50,000
Replace stakeholder forums with countywide event and remove other back office costs	£9,235
Remove CT budget underspend	£75,000
Recover admin costs for minibus fleet insurance and MiDAS training materials	£7,000
Increased Wheels to Work user charges	£2,300
Concessionary Fares - Dial-a-Ride and Call and Go discount for concessionary passholders at 25%	£60,000
Total	£1,100,000

